

Solicitation P900151

SHS Managed Information Technology Services

State of California

Bid P900151

SHS Managed Information Technology Services

Bid Number P900151
Bid Title SHS Managed Information Technology Services

Bid Start Date Mar 25, 2010 1:20:36 PM PDT
Bid End Date May 3, 2010 2:00:00 PM PDT
Question & Answer End Date Apr 9, 2010 2:00:00 PM PDT

Bid Contact Elaine Collins
ecollins@sfsu.edu

Pre-Bid Conference Apr 13, 2010 1:00:00 PM PDT
Attendance is mandatory
Location: San Francisco State
Location: Corporation Yard, Procurement, same building as Shipping and Receiving/Mail Services

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Description

San Francisco State University (SF State) and Student Health Services (SHS) desires to receive proposals from professional providers of comprehensive managed information technology services. This includes on-site and off-site support, maintenance, and repair of computers, network hardware and network peripherals, operating system and network management software, all inclusive help desk administration, compliance and related Managed Information Technology Services to support to SHS.

SHS intends the Vendor to be the primary source for Information Technology Services, on-site and off-site.

The University and SHS also desire to receive an alternate proposal for Hosted Services based on the requirements in this RFP.

PLEASE e-mail e-collins@sfsu.edu for bid package and follow instructions given on e-mail.

Question and Answers for Bid #P900151 - SHS Managed Information Technology Services

OVERALL BID QUESTIONS

Question 1

For how many personnel are you looking to cover with this contract? (Submitted: Mar 25, 2010 2:06:37 PM PDT)

Answer

- We are not looking for people. We are looking for a company to handle our IT services for the Student Health Center. You may pick up the bid at <http://www.planetbids.com/sfsu/bidframe.cfm> (Answered: Mar 25, 2010 2:11:02 PM PDT)

Question 2

Is your current environment Mac, Windows, combined or other? please specify version of operating systems too (Submitted: Mar 25, 2010 2:07:39 PM PDT)

Answer

- We are looking for a company to handle our IT services for the Student Health Center. You may pick up the bid at <http://www.planetbids.com/sfsu/bidframe.cfm> (Answered: Mar 25, 2010 2:11:02 PM PDT)

Question 3

how many computers are in the SHS ? are all the computers located in a single SHS office/facility ? If more than one location, how many computers at each location ? (Submitted: Mar 25, 2010 10:13:08 PM PDT)

Answer

- If you are interested please down load this RFP
TO DOWNLOAD THIS RFP/BID PLEASE GO TO

http://www.planetbids.com/SFSU/vendor_registration.cfm

You will receive a User Name and Password from Planet Bids. Go back to

<http://www.planetbids.com/sfsu/bidframe.cfm>

Contracts/Bid Opportunities, sign in and download the bid package.

If you are not able to register or are registered and can't get access, please contact Planet Bids, @ 818-992-1771 (Answered: Apr 5, 2010 7:03:59 AM PDT)

Question 4

how many servers does SHS rely on ? are they all located in a single office/facility ? if not, where ? please list an inventory of servers (age, OS with Service Pack status, specs, brand/model, warranty status, applications installed. etc) (Submitted: Mar 25, 2010 10:14:38 PM PDT)

Answer

- If you are interested please down load this RFP
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Question 5

network hardware, peripherals, software question - how many do you have and what are they ? routers, firewalls, switches, printers, copiers, plotters, etc ? please provide complete inventory of all network hardware,

peripherals, and software. (Submitted: Mar 25, 2010 10:18:02 PM PDT)

Answer

- If you are interested please down load this RFP
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(Answered: Apr 5, 2010 7:03:59 AM PDT)

Question Deadline: Apr 9, 2010 2:00:00 PM PDT