

UNITED BANK OF INDIA
RRB DEPARTMENT HEAD OFFICE
10th Floor, 11, Hemanta Basu Sarani
Kolkata - 700001

Date : July 25th, 2009

REQUEST FOR PROPOSAL
FOR
SELECTION OF SYSTEM INTEGRATOR

United Bank of India invites tenders from interested parties on behalf of its sponsored four RRBs namely Bangiya Gramin Vikash Bank, Assam Gramin Vikash Bank, Tripura Gramin Bank & Manipur Rural Bank from interested bidders for implementation of Core Banking Solution and other related applications (Tender Reference No. TU-RRB 02/2009 dated July 25th, 2009), namely:

- CBS including Trade Finance, Kisan Credit Card, Micro-Finance
- Collection/Payment Services
- Corporate General Ledger
- Rural Agricultural and SME financing
- ALM System
- Transfer Pricing Solution
- E-mail Solution
- Locker System
- AML System
- Credit Appraisal Software/Retail Loan Origination System
- Fixed Asset Management Software

AND ALSO

- Implement a Level-3 Data Centre at a co-hosted site in Kolkata.
- Implement Disaster Recovery Centre in the existing DRC of UBI (Vashi, Navi Mumbai)
- Design and build complete network connecting the 1064 locations consisting of 1035 branches, 5 extension counters, 20 regional offices, 4 head offices with the data centre, data recovery centre, help desk and NOC
- Provide Facilities Management Services, for a tenure of 5 years.

TENDER NUMBER : TU-RRB 02/2009 DATE OF ISSUE : JULY 25TH, 2009

Eligibility Criteria

The eligibility criteria for the consortium would be as follows

Prime Vendor Strength

- The prime vendor should have a minimum gross turnover of INR 400 crores per annum for the last two financial years as per the prime vendor's audited balance sheet for the last two financial years
- The prime vendor should be in business for the last 5 years
- The prime vendor should have at least any one of the following accreditations i.e. SEI CMM Level 4, SAS 70, ISO 9004:2000, ISO 27001.
- The Prime vendor should have completed atleast one corebanking solution implementation in India

Core Banking Capability

- The suggested Core Banking Solution with key modules like Retail & Corporate, should be live in TWO Banks in India.
- The suggested Core Banking Solution with key modules like Retail & Corporate should have been successfully implemented and is currently live in at least 150 branches of a single Bank (One Centralized Server system for all the branches) in India.
- The prime vendor or application vendor must have implemented the suggested core banking system in atleast one bank in 150 branches in India

Network, Data Centre and Facilities Management Capability

The Prime Vendor should have experience as a Prime Vendor in at-least three of the following areas :

- Network implementation of a minimum of 150 locations .
- Managed any one Bank's hardware and network infrastructure in a Data Center.
- Facility Management of a network of minimum 150 locations.
- Facility Management for the maintenance of Centralised Banking Application in atleast 150 branches

Obtaining RFP document and contact details

The cost of RFP document is Rs 25,000/- (Rupees Twenty five thousand only) and the amount has to be paid/ remitted by way of Demand Draft / Bankers Cheque / Pay Order drawn in favour of 'United Bank of India' and payable in Kolkata. The Interested bidders can refer to the Bank's website (www.unitedbankofindia.com) for further details, on July 25th, 2009. The RFP will be available on or before August 22nd, 2009 till 16:00 hrs.

Mr. Swapan Kumar Das, Chief Manager-RRB
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Kolkata – 700 001
Tel –(033)2231-8673, (0)9748731931
Fax No. (033)2248-2168
Email – cmrrb@unitedbank.co.in

The schedule

Particulars	Deadline
Date of Issue of RFP	July 25 th , 2009
Last date of requesting any clarifications	July 31 st , 2009
Date of Pre Bid Conference	August 3 rd , 2009 at 11:00 hrs
Last date for issuance of RFP	August 22 nd , 2009 at 16:00 hrs
Last date of submission of the Eligibility, Technical and Commercial bid.	August 25 th , 2009 at 15:00 hrs
Date of opening of Eligibility bids	August 25 th , 2009 at 15:30 hrs

If, in any eventuality, the last date of issue, date of pre-bid meeting and/or the date of submission of bids being declared as holiday, the respective date shall be treated as postponed to the next working day

The right of acceptance of any bid will rest solely with the bank. The bank reserves the right to reject any or all offers without assigning any reason whatsoever

Date : July 25th, 2009

Chief Manager
United Bank of India, RRB
Dept.