



STATE OF TENNESSEE
FINANCE AND ADMINISTRATION

**REQUEST FOR PROPOSALS # 31701-03059
AMENDMENT # 2
FOR TOLL-FREE TELEPHONE CALLING SERVICES**

DATE: September 14, 2011

RFP # 31701-03059 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates.

EVENT	TIME	DATE	UPDATED / CONFIRMED
1 State Issues RFP		August 25, 2011	Confirmed
2 Written "Questions & Comments" Deadline	2:00 p.m.	September 1, 2011	Confirmed
3 State Response to Written "Questions & Comments"		September 13, 2011	Confirmed
4 Second Round Written "Questions & Comments" Deadline	2:00 p.m.	September 21, 2011	Updated
5 State Response to Second Round Written "Questions & Comments"		September 30, 2011	Updated
6 Proposal Deadline	2:00 p.m.	October 14, 2011	Updated
7 Qualifications Evidence Evaluations Completed		October 25, 2011	Updated
8 Cost Proposals Opened and Lowest Cost Identified	2:00 p.m.	October 26, 2011	Updated
9 Award Notice and RFP Files Opened for Public Inspection	2:00 p.m.	October 28, 2011	Updated
10 Contract Signing		November 9, 2011	Updated
11 Contract Signature Deadline	2:00 p.m.	November 16, 2011	Updated

2. Delete RFP section 1.4 in its entirety and insert the following in its place:

1.4. Proposer Required Review & Waiver of Objections. Each potential proposer must carefully review this RFP, including but not limited to, all attachments (including the *Pro Forma* Contract) and any amendments, to identify any issues, questions, comments, defects, objections, or other matter requiring clarification or correction (collectively called "issues"). A potential proposer with issues concerning this RFP must provide such in writing to the State no later than the Written "Questions & Comments" Deadline **and the Second Round Written "Questions & Comments" Deadline** detailed in the RFP Section 2, Schedule of Events. Protests based on any issues shall be considered waived

and invalid if the issues have not been brought to the attention of the State, in writing, by the Written "Questions & Comments" Deadline and the Second Round Written "Questions & Comments" Deadline.

3. Delete RFP Attachment 6.4, *pro forma* Contract section B.1 in its entirety and insert the following in its place:

B.1. This Contract shall be effective for the period beginning December 1, 2011 and ending on January 31, 2015. The Contractor hereby acknowledges and affirms that the State shall have no obligation for services rendered by the Contractor which were not performed within this specified contract period.