



Request for Proposal

e4e Healthcare Business Services
www.e4e.com/healthcare-services.php

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INTRODUCTION

e4e is an IT Enabled Services and Business Process Outsourcing Company, with an enviable client list of reputed G2000 companies.

We bring deep domain and contextual expertise in 3 areas, providing solutions in Managed Services (Technical Support & Remote Infrastructure Management Services), Healthcare Business Services and Interactive Entertainment (Games Testing & Localization).

e4e Healthcare Services (e4e HBS), a wholly-owned subsidiary of e4e, Inc., has provided healthcare billing and adjudication services for the healthcare industry since 1994. By eliminating the complexity of point-to-point healthcare information technology management, e4e Healthcare Services helps its clients to integrate a single-threaded, end-to-end solution that provides a holistic view of their financial and clinical data. A user-friendly, modular-based training system maximizes workflow efficiencies and eliminates labor-intensive data entry tasking. The global blueprint offerings of e4e helps clients manage cost constraints associated with technology, people and operational processes to maximize profitability, efficiency and positive patient outcomes. e4e Healthcare employs more than 220 coders and 900 billing and claim specialists, with expertise in over 25 specialties

e4e HBS is seeking to partner with a Technology Consultant / company to help in making their current Technology Platform SAAS enabled.



TECHNOLOGY PLATFORMS

e4e HBS currently has numerous in-house and proprietary software applications deployed both in their operations and at the client end. These include work flow solutions, web portals, Transaction processing platforms and document management system. Most of the above applications, if not all, are built around Microsoft Technology.

e4e is looking for help with following

1. Feasibility Analysis to access the existing application features
2. Product architecture for SaaS enablement that is optimized, secure, robust and scalable
3. Support the e4e team in Prototyping
4. Laying down the road map for a successful transition.



REQUEST FOR INFORMATION

Please answer the following questions and email your response to Giri T S; giridharan.tirupathi@e4e.com. Please reply to this request by 9th April, 5 pm, US Eastern Time. If you need more time, you may request it by contacting Giri; however; your company may be ruled out due to delays in responding to this request.

Please supply the following information:

1. Company Name, contact name and phone number.
2. Company Ownership and number of employees
3. Website
4. Overview of services provided by you
5. Willingness to sign e4e NDA
6. Measures in place to protect client IP
7. experience in Healthcare space
8. Technologies on which you have worked
9. Describe the methodology, including typical project timeframe
10. Describe Management and Supervision
11. Describe Quality check points
12. Ability to provide development and testing support and cost for the same
13. Hosting capabilities and the cost for the same
14. Ability to provide onsite support and the cost for the same
15. Pricing Structure and assumptions, if any, used and the preferred payment terms
16. List 5 References (Minimum of 3) and the functions/processes you do for them with contact names and phone numbers.

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