



COUNTY OF ORANGE

ORANGE COUNTY SHERIFF-CORONER
COMMUNICATIONS & TECHNOLOGY DIVISION

REQUEST FOR INFORMATION
FOR
COUNTY OF ORANGE 800 MHz CCCS
PUBLIC SAFETY DISPATCH CONSOLE SYSTEM

RFI No. 055-581775-SX
FILE FOLDER : 581775

Date of Issuance: **June 09, 2009**

Responses Due: **August 09, 2009**
4:00 P.M., Pacific Time

RFI – 060-581775-SX

for

**COUNTY OF ORANGE 800 MHz CCCS
PUBLIC SAFETY DISPATCH CONSOLE SYSTEM**

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1. INTRODUCTION

The County of Orange, Sheriff-Coroner Department is seeking information from vendors that provide Radio Dispatch Console Systems. This Request for Information (RFI) will then be used to assist the County in achieving compliance to obtain a high quality, comprehensive public safety radio dispatch console system solution to replace/substitute/add-on to existing the Motorola Centracom Gold Elite series dispatch consoles. (See Attachment A).

2. ANTICIPATED SCHEDULE

June 9, 2009	Distribution of RFI packages
August 9, 2009	RFI closing date - responses due by 4:00 pm. PST.

NOTICE: These dates represent a tentative RFI Time Line. The County reserves the right to modify these dates at any time.

3. CONTACT INFORMATION

For any questions regarding the content of this RFI, responders may send their inquiries through the BidSync System by Fax (714) 834-6411 or via email to the single point of contact for this RFI: jurbano@oscdfinancial.org.

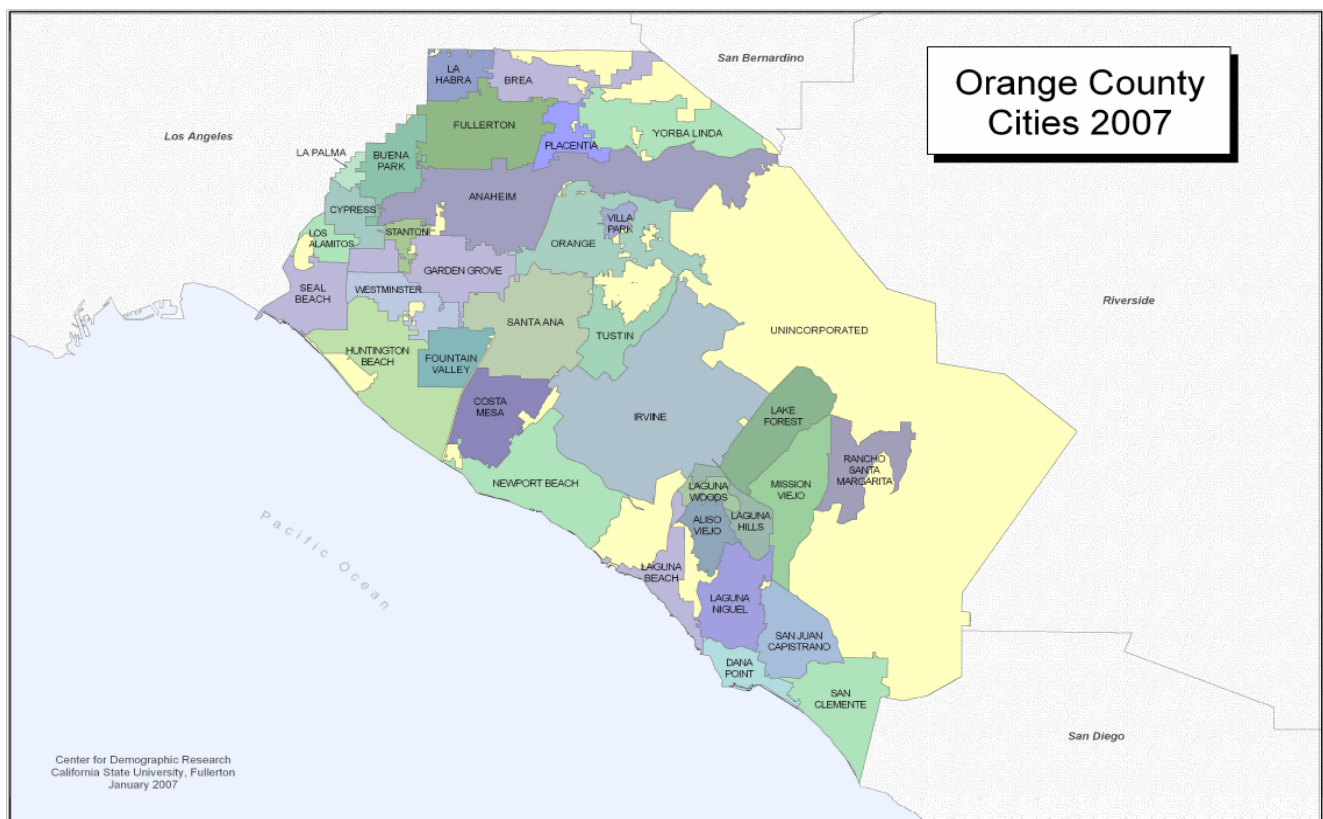
4. GENERAL TERMS AND CONDITIONS

- The County shall not be liable for any expenses incurred by responders in the preparation or submission of information. The County shall not, in an event, be liable for any expenses incurred by any responder prior to the date of award and execution, if any, of a Contract. Pre-contractual expenses are defined as expenses incurred by the bidder in: a) Preparing its response to this RFI; b) Submitting that RFI to the County; c) Discussions with the County any matter related to the RFI; and d) any other expenses incurred by the responder prior to the date of award and execution, if any, of a Contract.
- All responses received may be public record after opening. Responses are not to be marked as confidential or proprietary. Responses submitted in response to the RFI may be subject to public disclosure. Additionally, all responses shall become the property of the County. The County reserves the right to make use of any information or ideas in the responses submitted.
- The County encourages respondents to provide a cost estimate to replace/substitute/add-on to existing the Motorola Centracom Gold Elite series dispatch consoles. Pricing should be inclusive of all services as described in the Questionnaire.

- All Respondents understand and agree that the County is not obligated to thereby include any Respondent in any future solicitation process by distributing an RFI to them, nor is the County obligated to contract with any Respondent.
- The responder agrees that it will not issue any news releases in connection with either the RFI or any subsequent amendment of or effort under this RFI without first obtaining review and written approval of said news releases from the County through the County's project manager.

5. OVERVIEW

The County of Orange, California desires to obtain a high quality, comprehensive public safety radio dispatch console system solution to replace / substitute / add-on to the existing Motorola Centracom Gold Elite series dispatch consoles that are scheduled to be discontinued by the end of 2011.



Currently the County and its partner agencies are using Motorola console products. Motorola has sent notification of termination of the Central Electronics Bank (CEB) product (main electronics switch equipment of the consoles), with a final shipment date of December 2011.

The goal of this RFI is to solicit solutions & pricing from vendors with experience in radio dispatch console(s).

The County will consider proposals based on refurbished or new old stock (NOS) Motorola Centracom Gold Elite dispatch console systems as long as they meet the requirements set forth in the RFI, and are accompanied with warranty.

The proposed dispatch console must be 100% compatible with the current County 800 MHz CCCS SmartZone 3.x Trunking system, as well as compatible with the existing system architecture to manage law enforcement primary talkgroup(s) "GREEN 1 & 2" console priority. Consoles must be compliant to the technical requirements section of this document.

The County maintains sufficient spare equipment and parts to support the 800 MHz CCCS for the next 7-years. However, due to the latest developments for Motorola discontinuing the CEB console product line, County is pursuing solutions for its legacy console replacement as may be required at different dispatch centers. The County intends to extend its system life to FY'2015.

The County and its partner agencies currently are using a variety of Motorola Centracom dispatch consoles (mostly Centracom Gold Elite). The mix of deployed console types are as follows: Centracom Button & LED, Centracom Series II, Command Star Lite, Centracom Gold Classic, & Centracom Gold Elite.

The 800 MHz CCCS partner agencies, which have their own dispatch centers, are comprised of the following:

- (24) Law Enforcement (PD)
- Orange County Fire Authority (OCFA)
- Metro Net (MNT)
- Santa Ana Fire
- Orange County Sheriff-Samantha Trailer
- Sheriff EOC / Loma Ridge
- Control-One / Loma Ridge
- John Wayne Airport (JWA)
- Anaheim Public Utilities (PU)
- Probation
- Paramedic Hospitals
- Animal Control
- Lifeguards
- US Ocean Safety

6. RADIO DISPATCH CONSOLE SYSTEM

PART I – GENERAL

SUMMARY

This Section provides specifications and requirements for a high capacity radio dispatch console system using LCD graphic monitors (GUI) for access and control of conventional radio channels, paging channels, telephones, and other circuits and controls as described herein.

An acceptable radio dispatch console substitute / replacement / add-on to existing shall meet or exceed the following requirements:

Radio Dispatch Console System (RDCS)

1. The RDCS shall be operationally, electrically, and functionally equivalent/compatible to existing Centracom Gold Elite series radio dispatch consoles as now owned and operated by the County and its partner organizations.
2. The RDCS shall support existing Motorola tone remote wire line and radio link remote control and DC keying wire line and radio remote control functionality.
3. The RDCS shall support console radio and telephone cross-patch.
4. The RDCS shall support existing landline telephone interface functions.
5. The RDCS shall support County required SP features such as (1) control station wire line priority, and (2) control station radio priority when in the Trunked mode.
6. The RDCS shall support all alarm and fault annunciator display and remote reporting functions.
7. IP interface may be offered as an optional feature though may not be considered as a substitute for interface or control.
8. The RDCS shall support Motorola SmartZone 3.0 network software and later versions.
9. The RDCS shall be able to display the unit ID, and must be able to interface with the County's Motorola Console radios.

7. DISCLAIMER

While the County appreciates the time and effort into the responses, it should be understood that the sole purpose of this Request for Information (RFI) is to gather information. There will not be

an evaluation or scoring of the materials submitted. All information received in response to this RFI will not be returned. No award will be made based on the results of this process. Responders are solely responsible for all expenses associated with responding to this RFI. Any procurement by the County will be the subject of a separate solicitation process and subject to budget approval.

8. RESPONSE REQUIREMENTS

Responders shall submit responses to the Questionnaire. RFI responses should be submitted as a PDF or MS Word email attachment sent through the BidSync System or via email to the single point of contact for this RFI: jurbano@oscdfinancial.org with subject line Public Safety Dispatch Console System. Respondent should identify the title of the Response, date of Response, name of Respondent, address, telephone number, fax number, E-mail address and name of primary contact. FAX (facsimile) responses are not preferred.

9. QUESTIONNAIRE

Responders shall review the following then submit responses to the questionnaire in accordance to the instructions. It is hoped that responders will answer each question as completely and concisely as possible.

Company Information:

1. Company Name and Headquarters Mailing Address:
2. Contact Name, telephone and email:
3. Company Website URL:
4. Location of Customer Support Staff for Orange County, CA. customer:
5. Type of Organization (Corporation, Partnership, etc.):
6. How long has the company been in business in its current form?
7. What is the name of your comprehensive system?
8. What are your system specifications? Please provide appropriate brochures.

9. Does your company currently carry a line of spare parts that are compatible to the existing RDCS system?
10. Please list other governmental or law enforcement agencies that are using your product. Attach additional sheets as needed.
11. What is the average cost per consoles? Please provide cost breakdown (equipment / installation / training)
12. What are the warranties associated with your console?
13. What type of training do you offer with your system / console?