



The City of Union City is issuing a Request for Information (RFI) regarding a Law Enforcement- Computer Aided Dispatch and Records Management Systems. This RFI does not constitute nor imply any obligation upon the City of Union City.

This RFI may be included when reviewing or pre-qualify vendors in relation to a future request for proposal (RFP) involving a CAD/RMS purchase.

Check the appropriate status box for each system. Comments and additional materials at the end of the check list are welcome. Failing to respond will be evaluated as non-responsive. Functions or features identified as “In development” must have a (real) projected delivery date.

Please indicate what systems your company provides. Please attach any additional information, explanations or ‘sales’ materials to the end of the questionnaire or as separate attachments. The format of this RFI is intentionally informal to facilitate the review process. The completed responses, attachments and correspondence should be directed to:

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<u>Not Installed</u>	<u>Installed</u>	<u>In development</u>	<u>Availability Date - Required</u>	<u>Module</u>	<u>Comments</u>
-	-	-	-	-	-
				Multi- Jurisdiction capability	Multi-Jurisdiction systems - where City A, City B and City C are part of the system 'system'. E.G. Cities APD, BPD and CPD share a common dispatch center.
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				Multi-Agency capability	Multi-Agency systems - as defined as Police/Fire/EMS, etc systems. Each Agency able to have its own independent incident/case numbering sequence
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				System Implementation	Data Conversion - Converting existing RMS data (approximately 30 years). Eliminating the 'need' to keep the 'old' system running in order to access data which isn't in the 'new' system.
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				General System	Able to function in a Microsoft "Hyper-V" Virtual Server environment
				- General System	Able to utilize the latest version of the Microsoft Server Operating System; Currently, Microsoft Windows Server 2008 R-2 (which is 64 bit only)
				- General System	Able to utilize latest version of the Microsoft SQL Server database engine; Currently, SQL-Server 2008 R2
				- General System	Operator Sign on and Sign off – Must be CJIS dual authentication compliant and specify if and how this is separate from the Windows Active Directory (network) login
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				Computer Aided Dispatch System (CAD)	Automated Unit Recommendation - based on areas of responsibility (beats/areas) and Closest Unit (when coupled with AVL), Call prioritization, E-911 interface, DOJ, CJIS, other law enforcement database interface/queries
				Mobile Data Computers (In vehicle) (MDC)	Receive dispatch messages, update unit status, send and receive messages MDC to MDC and MDC to Dispatch, same Want/warrant queries as dispatchers subject to DOJ restrictions ,e.g. CCH
				Automated Vehicle Location System (AVL)	Calls for Service and Unit locations displayed, provides unit location data for 'closest unit' response recommendation
				Field Reporting System (FRS)	Fill in the blank forms, provides 'standard' text, spell checking, feeds data to RMS

				Property Room / Evidence tracking	Linked to Police Report in RMS, use of bar-coding and scanners
				Records Management System (RMS)	In depth data management system
				Crime Analysis System (CAS)	Crime trend or MO analysis, pin mapping
				Reporting and performance analysis	Dispatch response time reports, Employee call handling reports, sometimes referred to as statistical analysis or Management Information System reports