

UK-London: information technology services

2009/S 234-335189

CONTRACT NOTICE

Services

SECTION I: CONTRACTING AUTHORITY

I.1) NAME, ADDRESSES AND CONTACT POINT(S):

Ministry of Justice - Youth Justice Board & Associated Criminal Justice Organisations, 11 Carteret Street,
Contact: www.justice.bravosolution.co.uk, Attn: Jo Jackett, UK-London SW1H 9DL . Tel. +44 2076543469. E-mail: jo.jackett@yjb.gov.uk.

Internet address(es):

General address of the contracting authority: www.yjb.gov.uk.

Further information can be obtained at: As in above-mentioned contact point(s).

Specifications and additional documents (including documents for competitive dialogue and a dynamic purchasing system) can be obtained at: As in above-mentioned contact point(s).

Tenders or requests to participate must be sent to: As in above-mentioned contact point(s).

I.2) TYPE OF THE CONTRACTING AUTHORITY AND MAIN ACTIVITY OR ACTIVITIES:

Ministry or any other national or federal authority, including their regional or local sub-divisions.
Public order and safety.

The contracting authority is purchasing on behalf of other contracting authorities: yes.

SECTION II: OBJECT OF THE CONTRACT

II.1) DESCRIPTION

II.1.1) Title attributed to the contract by the contracting authority:

MOJ / YJB including CJS and YJS - Managed Services Framework Agreement, Further information can be obtained at: As above -mentioned contact point(s), Request to participate must be sent to: As above mentioned contact point.

II.1.2) Type of contract and location of works, place of delivery or of performance:

Services.

Service category: No 7.

Main place of performance: Ministry of Justice and Youth Justice Board, London HQ.

Other works to be undertaken throughout the MOJ /YJB including CJS sites.

NUTS code: UK.

II.1.3) The notice involves:

The establishment of a framework agreement.

II.1.4) Information on framework agreement:

Framework agreement with several operators.

Maximum number of participants to the framework agreement envisaged: 16.

Duration of the framework agreement: Duration in year(s): 4.

Estimated total value of purchases for the entire duration of the framework agreement:

Estimated value excluding VAT:

Range: between 8 000 000 and 10 000 000 GBP.

II.1.5) **Short description of the contract or purchase(s):**

Managed Services Framework Agreement (Overriding contract), further breakdown of works are as identified in the various lots to the Framework.

II.1.6) **Common procurement vocabulary (CPV):**

72222300.

II.1.7) **Contract covered by the Government Procurement Agreement (GPA):**

Yes.

II.1.8) **Division into lots:**

Yes.

Tenders should be submitted for: one or more lots.

II.1.9) **Variants will be accepted:**

Yes.

II.2) **QUANTITY OR SCOPE OF THE CONTRACT**

II.2.1) **Total quantity or scope:**

II.2.2) **Options:**

II.3) **DURATION OF THE CONTRACT OR TIME-LIMIT FOR COMPLETION:**

INFORMATION ABOUT LOTS

LOT NO 1

TITLE: Service Desk

1) **SHORT DESCRIPTION:**

1st Line support, covering services including incident management and incident reporting.
Application covered, eAsset, Connectivity, YJMIS, Libra.
Other applications and services may be required in the future.

2) **COMMON PROCUREMENT VOCABULARY (CPV):**

72222300.

3) **QUANTITY OR SCOPE:**

To be defined in Invitation To Tender.
Estimated cost excluding VAT:
Range: between 100 000 and 200 000 GBP.

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION:**

5) **ADDITIONAL INFORMATION ABOUT LOTS:**

LOT NO 2

TITLE: eAsset Application Service Provision

1) **SHORT DESCRIPTION:**

Services to include:
Incident management.
Incident escalation.
Bug fixes.
Minor changes.
System maintenance.

Performance tuning.
Incident / service reporting.
Support documentation.
IT health check.
Training capability.
Testing capability.

2) **COMMON PROCUREMENT VOCABULARY (CPV):**
72222300.

3) **QUANTITY OR SCOPE:**
To be defined in Invitation to Tender.
Estimated cost excluding VAT:
Range: between 250 000 and 350 000 GBP.

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION:**

5) **ADDITIONAL INFORMATION ABOUT LOTS:**

.

LOT NO 3

TITLE: Connectivity Application Service Provision

1) **SHORT DESCRIPTION:**
Connectivity Application Service Provision.
Services:
Incident Management.
Incident Escalation.
Bug Fixes.
Minor Changes.
System Maintenance.
Performance Tuning.
Incident / service reporting.
Support Documentation.
IT Health Check.
Training Capability.
Testing Capability.

2) **COMMON PROCUREMENT VOCABULARY (CPV):**
72222300.

3) **QUANTITY OR SCOPE:**
To be defined in Invitation to Tender.
Estimated cost excluding VAT:
Range: between 100 000 and 150 000 GBP.

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION:**

5) **ADDITIONAL INFORMATION ABOUT LOTS:**

LOT NO 4

TITLE: YJMIS Application Service Provision

1) **SHORT DESCRIPTION:**

YJMIS ASP.

Services:

Incident Management.

Incident Escalation.

Bug Fixes.

Minor Changes.

System Maintenance.

Performance Tuning.

Incident / service reporting.

Support Documentation.

IT Health Check.

Training Capability.

Testing Capability.

2) **COMMON PROCUREMENT VOCABULARY (CPV):**
72222300.

3) **QUANTITY OR SCOPE:**
To be defined in Invitation To Tender.
Estimated cost excluding VAT:
Range: between 125 000 and 175 000 GBP.

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION:**

5) **ADDITIONAL INFORMATION ABOUT LOTS:**

LOT NO 5

TITLE: WUYJ Hosting

1) **SHORT DESCRIPTION:**

Test & Dev Hosting:

Testing & Development.

EASSET.

Connectivity.

YJ MIS.

YOT CMS.

Services:

Hardware & OS.

Mgmnt.

Software.

Licensing Mgmnt.

Backups.

System Monitoring.

Remote Access.

Change Management.

2) **COMMON PROCUREMENT VOCABULARY (CPV):**
72222300.

3) **QUANTITY OR SCOPE:**
To be defined in Invitation to tender.

Estimated cost excluding VAT:

Range: between 125 000 and 250 000 GBP.

4) **INDICATION ABOUT DIFFERENT DATE FOR DURATION OF CONTRACT OR STARTING/COMPLETION:**

5) **ADDITIONAL INFORMATION ABOUT LOTS:**

SECTION III: LEGAL, ECONOMIC, FINANCIAL AND TECHNICAL INFORMATION

III.1) CONDITIONS RELATING TO THE CONTRACT

III.1.1) Deposits and guarantees required:

N/A.

III.1.2) Main financing conditions and payment arrangements and/or reference to the relevant provisions regulating them:

N/A.

III.1.3) Legal form to be taken by the group of economic operators to whom the contract is to be awarded:

Framework Agreement / Contract to be awarded under the MOJ / YJB Terms and Conditions.

III.1.4) Other particular conditions to which the performance of the contract is subject:

No.

III.2) CONDITIONS FOR PARTICIPATION

III.2.1) Personal situation of economic operators, including requirements relating to enrolment on professional or trade registers:

Information and formalities necessary for evaluating if requirements are met: Suppliers Instructions How to Express Interest in this Tender~:

1. Register your company on the eSourcing portal (this is only required once) - Browse to the eSourcing Portal: <https://justice.bravosolution.co.uk> and click the link to register - Accept the terms and conditions and click "continue" - Enter your correct business and user details - Note the username you chose and click "Save" when complete - You will shortly receive an email with your unique password (please keep this secure).

2. Express an Interest in the tender - Login to the portal with the username/password - Click the "PQQs / ITTs Open To All Suppliers" link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant PQQ/ ITT to access the content. - Click the "Express Interest" button in the "Actions" box on the left-hand side of the page. - This will move the PQQ /ITT into your "My PQQs/ My ITTs" page. (This is a secure area reserved for your projects only) -You can now access any attachments by clicking the "Settings and Buyer Attachments" in the "Actions" box.

3. Responding to the tender - You can now choose to "Reply" or "Reject" (please give a reason if rejecting) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions for you to perform (there is detailed online help available) You must then publish your reply using the publish button in the "Actions" box on the left-hand side of the page. If you require any further assistance please consult the online help, or contact the eTendering help desk.

III.2.2) Economic and financial capacity:

Information and formalities necessary for evaluating if requirements are met: 1. PQQ Evaluation

2. Select Participant

3. Dialogue Phase

4. Final Tender

5. Eval Tender

6. Select Preferred Bidder (PB)

7. PB Clarification & Confirmation

8. Contract Signature

Minimum level(s) of standards possibly required: Additional Information:

Contract value may increase, due to additional enhancements to the project.

A supplier Workshop will be held, with a view to discuss and establish the MOJ/YJB requirements.

III.2.3) **Technical capacity:**

III.2.4) **Reserved contracts:**

No.

III.3) **CONDITIONS SPECIFIC TO SERVICES CONTRACTS**

III.3.1) **Execution of the service is reserved to a particular profession:**

III.3.2) **Legal entities should indicate the names and professional qualifications of the staff responsible for the execution of the service:**

SECTION IV: PROCEDURE

IV.1) **TYPE OF PROCEDURE**

IV.1.1) **Type of procedure:**

Competitive dialogue.

IV.1.2) **Limitations on the number of operators who will be invited to tender or to participate:**

Envisaged number of operators 16

Objective criteria for choosing the limited number of candidates: Manageability and interface in programme activity.

IV.1.3) **Reduction of the number of operators during the negotiation or dialogue:**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated yes.

IV.2) **AWARD CRITERIA**

IV.2.1) **Award criteria:**

The most economically advantageous tender in terms of the criteria stated in the specifications, in the invitation to tender or to negotiate or in the descriptive document.

IV.2.2) **An electronic auction will be used:**

No.

IV.3) **ADMINISTRATIVE INFORMATION**

IV.3.1) **File reference number attributed by the contracting authority:**

PROC 36-09.

IV.3.2) **Previous publication(s) concerning the same contract:**

No.

IV.3.3) **Conditions for obtaining specifications and additional documents or descriptive document:**

Payable documents: no.

IV.3.4) **Time-limit for receipt of tenders or requests to participate:**

5.1.2010 - 12:00.

IV.3.5) **Date of dispatch of invitations to tender or to participate to selected candidates:**

IV.3.6) **Language(s) in which tenders or requests to participate may be drawn up:**

English.

IV.3.7) **Minimum time frame during which the tenderer must maintain the tender:**

IV.3.8) **Conditions for opening tenders:**

SECTION VI: COMPLEMENTARY INFORMATION

VI.1) **THIS IS A RECURRENT PROCUREMENT:**

No.

VI.2) **CONTRACT RELATED TO A PROJECT AND/OR PROGRAMME FINANCED BY EU FUNDS:**

No.

VI.3) **ADDITIONAL INFORMATION:**

VI.4) **PROCEDURES FOR APPEAL**

VI.4.1) **Body responsible for appeal procedures:**

Youth Justice Board, 11 Carteret Street, UK-London. E-mail: jo.jackett@yjb.gov.uk. URL: www.yjb.gov.uk.

VI.4.2) **Lodging of appeals:**

Precise information on deadline(s) for lodging appeals: During ALCATEL period.

VI.4.3) **Service from which information about the lodging of appeals may be obtained:**

VI.5) **DATE OF DISPATCH OF THIS NOTICE:**

2.12.2009.