

	PRAGATHI GRAMIN BANK (A Scheduled Bank owned by Government of India, Karnataka) Sponsored by Canara Bank Head Office : Post Box 55, Gandhinagar, Bellary - 583 103 Phone : (08392) 257772,257481 Fax: 256886 e-mail pgbankho@bsnl.in & pragathigraminbankitdept@gmail.com INFORMATION TECHNOLOGY DEPARTMENT
---	--

Ref: PGB/HO/ITD/EOI/2/09-10

Date: 17 12 2009

EOI FOR EMPANELMENT FROM LEADING COMPUTER HARDWARE VENDORS FOR SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF COMPUTER HARDWARE ITEMS SUCH AS DESKTOPS , PRINTERS & OTHER PERIPHERALS AND SOFTWARE

=====

Pragathi Gramin Bank, a leading Regional Rural Bank (RRB) in Karnataka, sponsored by Canara Bank having its Head Office at Bellary, with 362 branches and 5 extension counters spread across in 8 districts in Karnataka invites Expression of Interest from interested Vendors for Empanelment to supply, install and maintenance of Computer Hardware items such as Desktops, Laptops, other computer peripherals of Indian and MNC brands for its various offices and branches. The Vendor should be a reputed manufacturer of computer Hardware or manufacturer dealers or authorized dealers. For software, the applicant should be authorized dealer or strategic partner or business partner in India for software such as Windows 2003, Windows XP ,Windows Vista, Windows 7, Windows Server operating software 2002-2008 (Standard/Enterprise edition),Red Hat Linux. MS Office, Cristal Software Report, Abode, Visual Studio, RDBMS, Anti Virus software etc.,(other than application software). The interested vendors are requested to apply for empanelment. The vendor should send their details in closed cover, satisfying eligibility criteria and technical specifications. Only those vendors who satisfy the eligibility criteria and the technical eligibility will only be short listed for empanelment.

The Interested Vendors who are dealing in Supply, Installation, Commissioning, and Maintenance of Computer Hardware/Software items as detailed above and meeting the following qualifying requirements may respond for empanelment.

- 1) Applicants shall be the original manufacturers / vendors of Desktops, Laptops, Servers and other Computer hardware Peripherals. If the applicant is Manufacturer, they should have manufacturing and testing facilities of international standards and should enclose the details of locations where the manufacturing and testing facilities are available. If the applicant is a vendor, they should have valid authorization letter from OEMs to deal / market their product in India and such agreement should be valid for a period of minimum 3 years after empanelment.
- 2) The Applicant or their principal shall have experience in Computer hardware manufacturing for a period of not less than 10 years and should have an annual turnover of Rs. 50 Crores from computer systems and peripherals alone and should produce a certificate from the Company's Chartered Accountant to this effect (with segmented balance sheet showing income product wise). They should have earned profit for the last 3 years of their operation in India.
- 3) The Manufacturer shall be awarded certificate of approval of ISO 9001 and above and a copy of the same is to be enclosed. In respect of Dealer, ISO Certificate of the OEM to be enclosed.
- 4) The Applicant shall have local office in Bangalore and Offices / branches / Authorized service provider to Service the computer hardware items proposed to be supplied in various branches / offices across 8 districts in Karnataka namely Bellary, Koppal, Raichur, Davangere, Chitradurga, Shimoga, Kolar and Chikkaballapura .
- 5) The Applicant shall produce NSTL Certificate, Microsoft certificate, Linux certificate, DMI Certificate, ERTL Certificate, TCO Certificate, MPR II Certificate or any other certificate available for the respective hardware items manufacture / marketed by them and such certificate shall be in force.
- 6) The Applicant shall be authorized dealer for Microsoft products, oracle software, Anti Virus software and other software items that the bank may purchase in implementation of various projects or shall have back to back agreement with original partner dealing with the above mentioned software items.
- 7) The Applicant must have strong financial and Organizational strength to undertake and execute large project.
- 8) The applicant should have been empanelled in public sector Bank /Scheduled Bank / Regional Rural Bank(RRB), FI's, PSUs having its branch net work in rural area.**

9) The applicant should have service centers and sufficient service personnel including arrangement of stocking sufficient spares at District / Taluk places in Karnataka particularly in 8 Districts i.e. Bellary, Raichur, Koppal, Chitradurga, Davangere, Kolar, Chikkaballapura and Shimoga so as to ensure after sales service including maintenance of equipment during AMC period.

10) The applicant should be ready to execute small orders as well as bulk orders.

Interested Manufacturers / Applicant conforming to the above requirements may respond by furnishing the following:

1) Company Profile along with particulars to be furnished for the purpose of empanelling of supply, installation, commissioning and maintenance of computer hardware & peripherals as per and softwares - **Annexure I.**

2) Write up on the Company's experience / expertise in Supply, Installation, commissioning and maintenance of computer hardware items such as Desktops, Printers and other Peripherals including softwares. Also bidder have to submit technical specification of the items required as per **annexure II.**

3) Copy of the Authorization letter from the OEMs for marketing / supplying the hardware and software items.

4) 3 Years Audited Balance sheet Certificate from the Company's Chartered Accountant stating that the company has an Annual Turn over of Rs. 50 Crores from Computer Systems and Peripherals including software (system software/RDBMS) alone shall be attached.

5) List of Offices / Branches and Authorised Service provider across 8 districts in Karnataka as mentioned above – **Annexure III & Annexure IV.**

6) List of major clients and the quantum of orders with approximate value executed to various organisations including Major PSUs and other financial institutions for the last 3 years. – **Annexure V.**

7) Copies of certificates issues by Microsoft, RHL, NSTL,DMI, ERTL, TCO, MPR II etc., to be enclosed.

7) A Non-interest bearing refundable deposit of Rs. 2 Lakhs by DD / Bankers cheque favouring Pragathi Gramin Bank payable at Bellary.

The pre-bid meeting for the interested applicants has been arranged on 21/01/2010 at 11 AM at Pragathi Gramin Bank, Head Office, Sanganakal Road,

Gandhi Nagar, Bellary. The interested applicants are invited to attend the same with an authorisation letter from the Company.

The response along with the above required documents shall be delivered to the following address on or before 2.00 PM on 04/02/2010 in sealed envelope superscribing "Empanelment of Hardware & software Vendors".

**THE GENERAL MANAGER
PRAGATHI GRAMIN BANK
I T DEPART MENT
HEAD OFFICE
SANGANAKAL ROAD
GANDHI NAGAR
BELLARY - 583 103**

The response should be submitted in a structured format as per the annexures appended and it should be paginated and signed by the company representatives duly affixing the company seal. Soft copy of the response also to be submitted in CD/DVD.

The EOI will be opened in the presence of the Applicants on 04/02/2010 at 3.30 PM at Pragathi Gramin Bank, Head Office, Sanganakal Road, Gandhi Nagar, Bellary. The applicant's representative may be present during the bid opening at our office address mentioned above well in time along with the authorization letter from the company. If any of the bidders or all bidders who submitted the tender are not present during the specified date and time of opening it will be deemed that such bidder is not interested to participate in the opening of the bids and the bank at its discretion will proceed further with opening of the bids in their absence. The applicants may note that no further notice in this regard will be given. Further, in case the Bank does not function on the aforesaid date due to unforeseen circumstances or Holiday, then the EOI will be accepted up to 2.00 PM on the next working day and EOIs will be opened at 3.30 PM at the same venue on the same day.

The response not received in conformity with the above will not be evaluated.

The short listed applicants will be notified in due course. Only short listed applicants will be invited to participate in the tender for supply, installation and commissioning of Computer Hardware items. No interim enquiries will be entertained. The decision taken by the Bank shall be final and no representation or correspondence shall be entertained.

Pragathi Gramin Bank reserves the right to accept / reject any or all expression of interest received in response to this advertisement without assigning any reasons, whatsoever.

**General Manager
IT Department
Pragathi Gramin Bank
Head Office, Bellary**

ANNEXURE I

PARTICULARS TO BE FURNISHED FOR THE PURPOSE OF EMPANELLING OF
SUPPLY, INSTALLATION, COMMISSIONING AND MAINTENANCE OF COMPUTER
HARDWARE & PERIPHERALS AND SOFTWARE

Mandatory Information required for prequalification of the Bidder	
1. Name of the Organization	
2. E-mail Address	
3. Telephone No. / Mobile No.	
4. Fax No.	
5. Address - a) Corporate office b) Registered Office c) Factory d) Bangalore Office e) Bellary office if any	
6. Business activity (Manufacturer/Dealer/supplier/Authorized Agent) (enclose proof as per eligibility condition No.1)	
7. a) Whether in collaboration with foreign Company? If so give details.. b) If applicant is a sole distributor / vendor, valid authorization letter from OEMs to deal / market their product in the state and date up to which the agreement is valid. (enclose proof)	

8. Status of applicant (Proprietary / Partnership / Pvt. Ltd. / Pub. Ltd) (enclose proof)																	
9. Year of Establishment																	
10. Names of Directors / Partners																	
11. Name and address of the Bankers																	
12. Registration No. and date with Registrar of Companies / Registrar of Firms (enclose copy of certificates)																	
13. Whether the Co. is ISO accredited, if so particulars (enclose copy of certificate)																	
14. PAN Card No. (enclose proof)																	
15. Sales Tax Registration No. VAT registration No. (enclose proof)																	
16. Empanelment with Public sector banks/ Scheduled bank / RRBs having branch network in rural area / PSU's / Companies (Furnish full details with proof)																	
17. Technical specification as per Annexure II																	
18. Financial status – For the years – (Enclose audited financial statement for 2006-07, 2007-08 and 2008-09)	<table border="1"> <thead> <tr> <th>Year</th> <th>Total Turnover</th> <th>Profit</th> <th>Turn over from compu- ters etc</th> </tr> </thead> <tbody> <tr> <td>2006-07</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2007-08</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2008-09</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Year	Total Turnover	Profit	Turn over from compu- ters etc	2006-07				2007-08				2008-09			
Year	Total Turnover	Profit	Turn over from compu- ters etc														
2006-07																	
2007-08																	
2008-09																	
19. Name, address, contact No. of Offices, Branches and Service centers in Karnataka and Name of contact persons particularly at Bellary, Raichur, Koppal, Chitradurga, Davangere, Kolar, Chikkaballapura and Shimoga as per annexure III & IV																	

20. Details of order executed for Govt. organization / Public sector undertakings/ Financial institutions / Banks etc. as per annexure V	
21. Enclose copies of Income Tax registration and last Income Tax assessment certificate / VAT assessment order Certificates issues by Microsoft, NSTL etc.,	
22. Whether black listed by any Government or any Government agencies in India.	

We confirm that to the best of our knowledge this information is authentic and accept that any deliberate concealment will amount to disqualification at any stage.

Date:

Place:

Seal and Signature of the Bidder/s.

DECLARATION

1. I/We hereby certify that the information given by me \ us in your prescribed Performa are true and hereby undertake that if the information is found to be false at a later date, contract if any, made between ourselves and Pragathi Gramin Bank will be treated as invalid and Bank shall be at liberty to take appropriate action as deemed fit against us and claim damages.
2. Bank is authorized to verify all the information provided by us.
3. Originals of all supporting documents shall be Provided by us in authenticity of the information furnished, whenever called upon us by the Bank.
4. We undertake to abide by the general terms and conditions of the Bank with regard to guarantee / warranty of materials / workmanship / security deposit / Bank Guarantee etc.

Date :

Place :

Signature (of Authorized official with stamp):

Name & Designation

Annexure II

(Technical Specifications of the items required)

SI No	Technical Details of the computer & other Peripherals	Vendor Response
1	Desk Top with 17" TFT/LCD rectangular Monitor having 160 GB Hard disk, Intel XP 2.2 GHz processor, 2GB memory, with DVD writer	
2	Server with 17" TFT/LCD rectangular Monitor having 2x80 GB Hard disk, Intel Q965 2.4 GHz Core 2 Duo processor, 2GB memory expandable up to 4 GB. With DVD writer	
3	Laptop of any reputed make	
4	Dot Matrix Printer – 132 col of reputed make 350 CPS @ 15 CPI 9/24 PIN 132 COLUMN DOT MATRIX PRINTER WITH DOUBLE HEIGHT PRINTING	
5	Dot Matrix Printer – 80 col of reputed make 300CPS@ 10cpi, 9/24 pin	
6	Pass Book Printer 24 pin, 90 column width(10CPI), Minimum 250 CPS speed	
7	Laser Jet Printer Minimum 26 PPM speed, quality-Min 1200x1200dpi, 1 st page out-Less than 7 seconds, Automatic print options, 64MB memory	
8	Scanner Flatbed type, CCD/CCR Technology, 48bit colour depth, 216x297 DOC size	

Date :

Signature (of Authorized official with stamp):

Place :

Name & Designation

Annexure – III

OFFICE/BRANCH DETAILS

Sl. No.	NAME OF THE OFFICE/ BRANCH	ADDRESS AND TELEPHONE No's OF THE OFFICE/BRANCH	NAME OF THE CONTACT PERSON AND HIS TELEPHONE NO.	STATUS OF OFFICE, WORKING DAYS AND HOURS	NUMBER OF SERVICE ENGINEERS	NUMBER OF ADMINISTRATION STAFF	VALUE OF MINIMUM STOCK OF SPARES AVAILABLE AT ALL TIMES
1	2	3	4	5	6	7	8

Date :

Signature (of Authorized official with stamp):

Place :

Name & Designation

Annexure – IV

SERVICE SUPPORT DETAILS

Sl. No.	NAME OF THE SERVICE CENTER	ADDRESS AND TELEPHONE No's OF THE SERVICE AGENT SUPPORTING THE CENTER IN COL. 2	IN RESPECT OF COLUMN 3 PLEASE STATE WHETHER OWN BRANCH OR FRANCHISEE	STATUS OF OFFICE, WORKING DAYS AND HOURS	NUMBER OF SERVICE ENGINEERS	NUMBER OF ADMINISTRATION STAFF	VALUE OF MINIMUM STOCK OF SPARES AVAILABLE AT ALL TIMES
1	2	3	4	5	6	8	9

(Enclose necessary documentary proof)

Important Note:

- (i) Please specify whether the service support will be rendered by the Bidder /Dealers / Franchise.
- (ii) If the Service Support information is not furnished strictly as per the format above, the Bid submitted may be treated as non- responsive.

Please specify whether the Service Support is available at all 8 districts and all the days, where the Bank branches are functioning.

Date :

Signature (of Authorized official with stamp):

Place :

Name & Designation

Annexure – V

LIST OF APPLICANT'S MAJOR CUSTOMERS IN LAST 3 YEARS AND REFERENCES

Sl. No.	Name and complete Postal Address of the Customer	Name, Designation, Telephone, Fax, Telex Nos., e-mail address of the contact person	Nature and Quantum of Goods supplied during last 3 years	Value of Goods Supplied in last 3 years	Whether reference Letter Enclosed
1	2	3	4	5	6

(Enclose necessary documentary proof)

Date :

Signature (of Authorized official with stamp):

Place :

Name & Designation