Request for Proposal

| RFP: | Proposal Due By: | Big Brothers Big Sisters Lone |
|---------|-------------------|-------------------------------|
| 3 | November 15, 2021 | Star |
| Project | | |

Project Overview:

Big Brothers Big Sisters Lone Star in an independent 501 (c) (3) organization that provides adult mentors for children who need and want them. Through a grant from Texas Education Agency (TEA) for Amachi Texas, funds were made available for these services for children with family members who are currently incarcerated, on probation or parole, or who have been affected by incarceration in the past. A portion of these funds were used to generate mentor recruiting and child recruiting toolkits for participating Big Brothers Big Sisters (BBBS) agencies in Texas. Now, an integration plan is needed to facilitate the effective implementation of these toolkits into agency operations and to measure results once implemented.

Project Goals:

- Develop an integration plan for Amachi toolkit elements for all participating Texas BBBS agencies.
- Provide market analysis for each participating agency and make recommendations on audiences and areas where the distribution of toolkit elements will make the most impact.
- Recommend Key Performance Indicators to evaluate the ongoing Amachi recruitment efforts.

Scope of Work:

The Amachi toolkit consists of printed and digital assets which include a video, brochure, lists of potential partnering agencies and media relations training for local staff. Once delivered, Texas BBBS agencies will need guidance on best uses for the collateral. The proposal should include a detailed integration plan which includes best practices for video use and brochure distribution. An analysis of local media in participating markets and most accessed digital media platforms are in scope for this project. Also in scope are demographic breakdowns, by market, that show areas where Amachi eligible children may be found. A recommendation for key performance metrics and a system for tracking them will also be needed.

Current Roadblocks and Barriers to Success

- Each BBBS Agency in Texas is independent of the others. The consultant selected will need to communicate effectively within a decentralized group of participants.
- Each BBBS agency has varying levels of outreach and data analysis support and expertise.
- Amachi funds cannot be used for marketing.

Evaluation Metrics and Criteria

- Implementation plan is strategic and achievable based on current resources in place at the partner BBBS agencies.
- The plan makes use of all Amachi toolkit assets. A list of which is available by request.
- Data mining, data analysis and media analysis capabilities have been demonstrated.
- Recommended Key Performance Indicators are appropriate and trackable based on current resources in place at partner agencies.

Submission Requirements

- Submit your proposal by email to <u>dbivona@bbbstx.org</u> by November 15, 2021
- Email subject line should read: "RFP Amachi Integration"
- Deadline for questions about this project is November 1, 2021
- Deadline for proposals is November 15th, 2021.

| Project Due By: January 15, 2022 | | Budget: \$15,000- \$25,000 |
|---|---------------------------|-----------------------------------|
| Contact: Dwayne Bivona | Email: dbivona@bbbstx.org | Phone #: 940-767-2447 |

Request For Proposal

[LONG]

[PROJECT TITLE]

[YOUR COMPANY NAME]

PROPOSALS DUE BY: [DATE PROPOSALS WILL BE ACCEPTED UNTIL]

Company Background

This shouldn't be a long history of your company. Rather, it should give contractors a better idea of what your company does and who you serve as a target market.

[EXPLAIN COMPANY IN 1-2 SENTENCES]

Project Overview

Before you go into the specifics of your company, you should give a **brief** introduction to the project itself so vendors know right away if it's something worth bidding on.

[EXPLAIN PROJECT OVERVIEW IN 1-2 PARAGRAPHS]

Project Goals

Clearly identify what you hope to accomplish with this project and what you see as a "win" so everyone is on the same page.

The goals of this project include:

- i. [INSERT COMPANY GOAL #1]
- ii. [INSERT COMPANY GOAL #2]
- iii. [INSERT COMPANY GOAL #3]

To reach these goals, [YOUR COMPANY] is now accepting bids in response to this Request for Proposal.

Scope of Work

The details of the project are essential in an RFP. In the same way you don't want to use vague questions, a vague project scope won't help you find the right vendor either. Spend time really detailing your project scope so there's no surprises later on.

Include a description of the project and a detailed scope of work here. The description can be in paragraph form, a bulleted list, or a combination of both.

[EXPLAIN SCOPE OF PROJECT IN A FEW SENTENCES AND/OR BULLET POINTS.]

Target Deliverable Schedule

Do you have a target deliverable schedule in mind? This needs to be included in your RFP so potential vendors can properly gauge if they have the resources and bandwidth to complete the job on time.

Final Project Due: [PROJECT DUE DATE]

The expected project completion date is [ADD DATE]. If this date needs to be adjusted, please include your readjusted proposed date, as well as your reasoning for shifting the schedule. All proposed date changes will be considered.

Existing Roadblocks Or Technical Issues

Here, you'll want to outline any time, resources, or other constraints that will affect both the proposal and the project.

A successful RFP is clear about any technical issues or possible roadblocks, such as: Are you dealing with custom coding or an outdated platform? Does your team have limited resources?

By explaining these up front, potential vendors will know exactly what they're getting into. You'll weed out contractors who can't handle the task due to those constraints, but you'll also connect with companies that know how to work around these common issues with skill and finesse.

Remember, it's far better to find this out now than after you've accepted the bid and started work.

[OUTLINE YOUR ROADBLOCKS OR TECHNICAL CONSTRAINTS.]

Budget Constraints

It's important to be upfront with your budget. The more you can eliminate surprises, the better for all parties involved.

[ENTER TARGET BUDGET AND/OR BUDGET CONSTRAINTS.]

Evaluation Metrics

How will you ultimately determine which contractor is the best fit for this project. List which criteria you will consider when choosing the company you will ultimately hire.

[YOUR COMPANY] will evaluate bidders and proposals based on the following criteria:

- Previous experience/past performance history.
- Samples and/or case studies from previous projects.
- Projected costs.
- Experience and technical expertise.
- Responsiveness and answers to questions in the next section.

Questions Bidders Must Answer To Be Considered

Create thought-provoking questions related to this project so you can properly assess potential vendors. You might want to know what issues a contractor sees up front or how the costs will break down.

Consider asking questions that you would in person or over the phone. List the questions bidders must answer in order to be chosen (or even considered).

- i. [INSERT QUESTION #1]
- ii. [INSERT QUESTION #2]
- iii. [INSERT QUESTION #3]

Submission Requirements

Aside from required questions to answer and evaluation metrics, what will ultimately be necessary in order for the proposal to be considered?

Bidders must adhere to the following guidelines to be considered:

- Only bidders who meet all 5 metrics in the evaluation section should submit a proposal.
- Proposals must be sent in by [INSERT DATE]. Bidders who are interested in submitting a proposal should inform [POC NAME + EMAIL] no later than [INSERT DEADLINE].
- Include samples and references with your proposal.
- Proposals should not be more than [ENTER NUMBER] pages. Failure to comply to this guideline will result in an automatic rejection.
- A proposed schedule must also be included and clearly expressed.

What We're Looking For in Potential Vendors

Another way to reduce or eliminate surprises on your RFP is to explain exactly what you're looking for in potential contractors. You could also use this time to become a little more colloquial and explain what kind of communication or work ethic you expect from the contractor.

[ENTER YOUR EXPLANATION OF YOUR IDEAL VENDOR.]

Contact Information

Wrap things up with the best way to contact the RFP drafter and which email to submit the RFP to.

For questions or concerns connected to this RFP, we can be reached at:

[POC NAME] [POC EMAIL] [POC PHONE]