

Date : 20/04/2010

TENDER NOTICE

Quotations are invited for **Comprehensive Annual Maintenance Contract (AMC)** for the year 2010-2011 for computers and printers installed in our office situated at the address given above details of which are as under :-

Sr. No.	Description & Make	Nos.	Date of Installation or Manufacturing	Rate Quote Rs.
	C O M P U T E R S			
1	COMPUTER HP-D22O	06	10-02-2005	
2	COMPUTER HP-D290 MT	02	22-08-2006	
	P R I N T E R S			
3	DMP WIPRO LQ-5400	01	08-12-2003	
4	DMP WIPRO LQ-1050 DX GOLD	01	08-12-2003	
5	DMP WIPRO LQ-DSI 5235	02	22-12-2005	
6	DMP WIPRO LQ-DSI 5235	03	05-02-2009	
7	DMP WIPRO HQ-1040	01	13-06-2000	
8	LASERJET HP-1505	01	04-08-2008	
9	LASERJET HP-M1522 NF (ALL IN ONE)	01	28-08-2008	
10	LASERJET HP-4255 (ALL IN ONE)	01	30-06-2004	
11	LASERJET HP-1007 (As it is under warranty up to 22.5.10 payment of AMC will made accordingly.)	01	22-05-2009	
12	SCANNER HP-SCANJET 2400	01	02-01-2004	
			Total.....	

Interested parties may submit their quotations on or before **29/04/2010** before **4.00** p.m. in sealed cover super scribing **Quotations for AMC of Computer and Printer** which will be opened in our office at **4.30** p.m. on the same day.

GENERAL TERMS AND CONDITIONS

- Preference will be given to those parties whose service centre is located at Ahmedabad and ready to support for System Software's, LAN & Virus Problems.
- Work will be awarded for a period of one year from the date our work order.
- Maintenance Contract shall consist of Quarterly Preventive Maintenance plus any No. of break down calls as per complaint lodged.
- Payment will be released on quarterly basis immediately on completion of the quarter on receipt of bill.
- Corporation's decesion shall be final & binding to all. The Corporation reserves its right to accept or reject any of the quotations without assigning any reason thereof.
- Under comprehensive maintenance contract, the contract awarded party will hvae to use only **original spare parts**. Duplicate parts will not be accepted in any case.
- Interested Parties may visit our office to see present computer/LAN set up.
- Service will be provided only at our office premises during office hours (10a.m. to 6 p.m.)
- Complain lodged must be attended on same day within two hours of lodging the same. Otherwise from the second day Rs. 100/- per day penalty shall be charged till the solution of the problem.
- The AMC can be extended for further one year subject to satisfactory performance with same AMC charges.
- For determining the L1, the total of rate quotated sr.no.1 to 12 above shall be taken into account.
- The quoted AMC Rate should be inclusive of service tax, levies and all applicable taxes.
- This contract shall be governed by applicable Laws in India and shall be subject to the Jurisdiction of Ahmedabad Municipal Corporation (Ahmedabad) only.

(Dy.Gen. Manager)