



Request for Proposal: Secure B2B Customer Portal and backend MRP Integration

Skin Actives Scientific is a personal care product manufacturing company based in Gilbert, Arizona. We seek an experienced company to upgrade its private label website **saprivatelabel.com**. The selected company will need to communicate our MRP software supplier (MRPeasy) in order to link between the private label site and our manufacturing system using their API.

Primary Project Goal

The primary goal of the project is to provide a secure portal for our existing B2B customers to interact with our cloud based MRP system by placing orders for their approved product and tracking its production and shipment.

Secondary Project Goal

Revamp the private label site so that potential new customers obtain a positive first impression and find it easy to communicate their needs to our sales staff.

Project Requirements

Back End

1. Link to MRPeasy cloud MRP site via API
Orders, order status, invoice status
2. Management of custom catalog for individual customers based on MRP SKUs
Custom price lists with price breaks for individual customers
3. Invoice processing via authorize.net and paypal pro
4. Secure file storage and sharing
5. Integration with shipstation for shipment tracking
6. Email filling - automatic filing of email under relevant custom contact (similar to tripit.com or asana)

Front End

1. Secure access to account information for around 150 wholesale customers
2. Access to custom product catalog and pricing
3. Order submission
Direct entry of submitted orders to MRP system would be optimal
4. View order status and shipment tracking
5. Access and online invoice payment options

6. Front page reformatting based on existing content
7. Optimized contact us, subscribe to updates options



Support

We will require ongoing support and updates. Please include these services in the proposal.

Flexibility

We are open to additional functionality, including the transfer of our B2C orders to this platform from our skinactives.com website. We also understand that some functions may be too complex or expensive to achieve, we are therefore open to approving a project that does not achieve some of our secondary preferences. These limitations need to be stated before the project is approved.

Timeline

We are looking to have the portal in operation by the beginning of 2018 but would prefer it sooner.

Please provide estimated quote and timeline for the project. We will prioritize experience in this type of project so please also provide summary of similar work. We would also appreciate support references as an ongoing relationship is extremely important.

If possible please suggest the core B2B software you propose using. We prefer recognized and stable platforms over heavily customized applications.

Please contact Jonatan Funtowicz if you have any questions.